

TAMILNADU TELECOM CIRCLE  
ENTERPRISE BUSINESS UNIT



भारत संचार निगम लिमिटेड  
( भारत सरकार का उपक्रम )  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

NO.EBU/TN/RTMS/E-Tracking/2011-12/25 Dated at Chennai 600 008, the 27/12/2011.

To

All Heads of SSAs,

All DGM/AGM EB of SSAs.

Sub: Re-launching of RTMS /E-Tracking service to PDS department, N State Govt-reg

Based on Minutes of the meeting held in the chamber of DGM (EB), O/o GM (EB), BSNL, TN Circle, Chennai at 1430 hrs on 16/12/2011 for finalizing the terms and conditions Of SLA to be signed in connection with Re-launching of RTMS /E-Tracking service to PDS department , TN State Govt, under the chairmanship of Shri.J.Mahendrakumar, GM (EB).

It has been decided and informed that, AGM /SDE EB of SSA will be the Nodal officer and the SLA has to be signed either by the AGM / SDE level officer of EB unit.

All correspondence should be only from the Jt. Registrar / Deputy Registrar of Co-op Society. While applying for the above service, the CAF is to be submitted along with the Registration Certificate of the society which is to be duly certified by the concerned Jt. Registrar / Deputy Registrar of Co-op societies.

Also it is to be ensured that, all the request from above customer should be processed by EB wing of SSA and details of services/connection provided to the customer should be sent to this office for further consolidation.

Assistant General Manager (EB),  
O/o the General Manager (EB),  
BSNL, TN Circle,  
Chennai 600 008.

Copy to:

All DGM Finance of SSA-For Kind Information and N/A/pertains account activity pl